Revision number: Purchasing Agent: Debbie Gundersen

Item: MUSIC-ON-HOLD & MESSAGES-ON-HOLD

Vendor: 13159I A DESKTOP VISUAL PRODUCTS, INC.

411 WEST 400 SOUTH

SALT LAKE CITY, UTAH 84101

Internet Homepage: www.desktopvisuals.com

Telephone: (801) 359-5808

Fax number: (801) 359-5808

Contact: Craig Smith

Email address: craigs@desktopvisuals.com

Brand/trade name:

Price: See Attached Price List

Terms: Net 30

Effective dates: 09/10/02 through 09/09/03

Days required for delivery: 30 Days
Price guarantee period: 1 Year
Minimum order: None

Min shipment without charges:

Other conditions: Three (1) Year Renewal Options

THIS IS A NEW CONTRACT

This contract covers only those items listed in the price schedule. It is the responsibility of the agency to ensure that other items purchased are invoiced separately. Legislative and Judicial agencies will place orders directly with the vendor (creating a PG in Finet) and make payments for the same on a PV referencing the original PG. Executive Agencies must contact Bill Theel in ITS at 801-538-3333 for assistance. Agencies will return to the vendor any invoice which reflects incorrect pricing.

Music-on-Hold (MOH)	Ī
MOH premise equipment (device) - One-Time Purchase Cost:	\$350.00
Includes:	
includes.	
1) Installation regardless of where within the state of Utah the device	is installed and
2) ** Five-year parts and labor warranty	
Manufacture; Nel-Tech Labs, Inc. (www.neltechlabs.com)	
Analog TELink Model 700a (TELink Flash 700a)	
Cost to periodically refresh (update) music: accomplished utilizing remote access)	(updates are
accompliance utilizing remote access)	
Monthly (per location)	\$10.73
Every-Other-Month (per location)	\$16.80
Quarterly (per location)	\$20.20
Semi-Annually (per location)	\$25.00
Annually (per location)	\$30.00
Upon Request (per location)	\$45.00
Custom Messages-on-Hold:	
Quarterly Rotation	\$60.00 per month
Installation	\$90.00
Semi-Annual Rotation	\$40 per month
Installation	\$90.00
** On-site service and maintenance (both parts and labor) for m	usic-on-hold (MOH)
equipment	
will be provided by Desktop Visual Products throughout their contract of	period with the State
Utah (potentially four years) since such costs are factored into the puthe	rchase/install price of
MOH equipment. The manufacturer's five-year warranty applies ind Visual	ependent of Desktop
Products' service and maintenance.	

Reports-The Contractor will submit yearly reports to the state purchasing agent (Debbie Gundersen) showing quantities and Dollar Volume of Purchases by each agency and political subdivision. First report due 09/10/03



FINET COMMODITY CODES:

91002000000: BACKGROUND MUSIC SERVICES

91579000000: TELECOMMUNICATION SERVICES (NOT OTHERWISE CLASSIFIED)